



## AYY's van, rental conditions

**Please note that you have agreed on these terms and conditions when making the reservation on TILA system and receiving the keys.**

### 1. Contracting parties

The following terms apply between the lessor, Aalto University Student Union, PL 69, 02150 Espoo, business ID: 0101356-5 (hereinafter referred to as AYY) and the lessee (hereinafter referred to as the customer).

### 2. Lessee's eligibility

AYY only rents its van to the associations which are entered in AYY's association list and to private persons who are AYY's members, have paid the membership fee and against whom AYY does not have open claims. AYY reserves the right not to rent the van even if the aforementioned conditions are met.

### 3. Vehicle delivery and return policies

- a) AYY hands over the vehicle in operating condition to the customer at the service point (Otakaari 11, Espoo) at the agreed time. AYY reserves the right to cancel the reservation.
- b) The customer is committed to arrive at the agreed location at the agreed time in accordance with the reservation to receive the vehicle. After the rental period, the customer must return the vehicle in front of the service point (Otakaari 11). If the customer is late to return the vehicle AYY has the right to charge an overdue fee, the amount of which is estimated according to the situation. The car keys must always be returned to the staff at the service point. If the service point is closed at the time of the return, the keys are returned in the letterbox of the service point.
- c) If the customer fails to return the vehicle at the end of the rental period and the lease extension is not agreed with AYY, the matter is reported to the police.
- d) AYY has the right not to hand over the vehicle if it becomes apparent that the customer is not capable of conforming to the conditions for the vehicle use. The vehicle is not handed over if the customer does not present a valid driver's license.
- e) Before using the vehicle, the customer should take pictures of any bumps/other defects found in the vehicle and send the pictures to [van@ayy.fi](mailto:van@ayy.fi). In case of failure to do so, AYY may not disclose the car keys and/or send a sanction fee of 30 € for the negligence of the inspection.

### 4. Rental period

- a) Rental times on weekdays are between 9am-3pm, 3pm-9am or 9am-9pm (24h).  
On Saturdays and Sundays, rental times are between 9am-9pm (24h).
- b) The customer must make sure to arrive at the agreed location at the agreed time to receive the vehicle. If the customer does not pick up the van within 30 minutes (or inform AYY about the delay), AYY may take the vehicle for their own use or rent it to another party. A payment in accordance with the reservation added by a fee of 30 € will be charged for uncancelled or unused reservations.

### 5. Vehicle use

- a) The customer is obliged to look after the vehicle carefully and use special care and caution when driving the van. The customer agrees to use the vehicle only for the designated purpose.
- b) The customer agrees to drive the vehicle himself/herself. The vehicle may not be handed over to be driven by another person without AYY's permission. The customer is obliged to provide information about the contents of this agreement to the person who will drive the vehicle. The customer must present a valid driver's license when receiving the vehicle.



c) Using the vehicle for illegal purposes, towing, competitions or training, driving instruction or driving on the ice outside officially marked ice roads is prohibited. It is also prohibited to provide backup power with the vehicle.

d) The vehicle must be locked when parked even for a moment.

e) When receiving the vehicle, the customer must check its external condition in order to prevent possible conflicts concerning the time period when the damage was occurred. See section 3e.

f) Smoking in the vehicle is strictly prohibited. If the customer does not comply with this prohibition, AYY has the right to require a 200 € fee for a violation of the contract.

## 6. Restrictions on the use

It is prohibited to export the vehicle outside the Finnish borders.

## 7. Customer's liability

a) The customer is liable to pay for damage occurred to the vehicle and its equipment during the rental period. AYY will charge the client according to the estimated repair costs of the repairer that AYY has chosen. The liability is limited to 500 €.

b) If the customer causes damage to another vehicle, AYY will charge the customer according to the repair costs of the other vehicle up to the maximum limit of liability, regardless of whether AYY's traffic insurance would cover the damage.

c) AYY is not obliged to repair damage to the vehicle in order to charge the customer for the damage caused.

d) The customer is obliged to pay a fine or a parking ticket including all expenses, which result from the vehicle use during the rental period. For unpaid fees, AYY will charge a 50 € handling fee in addition to the chargeable amount.

e) The customer is obliged to pay for cleaning expenses caused by unusual contamination of the vehicle.

## 8. Vehicle refuelling

a) AYY aims to refuel the van. If the fuel level is low, the renter can fill up the van. The renter must take a receipt for the fuelling. The price of fuelling will be deducted from the rental bill against the receipt. Only refuel for your own needs, AYY does not pay the difference if the customer purchases more diesel than equivalent to the final rent. The van may be refuelled with diesel only. If conditions so require, the customer must refuel the van with winter quality diesel. The customer needs to return the original receipt when returning the keys. Otherwise AYY will not refund the price of the diesel.

b) If the customer suspects to have filled up the tank with wrong fuel, one should not start the van. The customer should immediately contact AYY's staff. Costs for the wrong fuel are charged from the customer and there is no refund for the discontinuation of the rental period.

## 9. In case of damage

a) In case of damage or theft, the customer should immediately contact AYY's staff.

b) In case of a traffic accident, the customer should contact AYY's staff and fill out the damage report. If the guilty party is unclear or a personal injury occurs, the customer should immediately contact the police.

AYY reserves all rights to changes.

**Please note!** Every sanction counts as a warning and is effective for 6 months.

User will get a ban for using the facilities, if they are given a second sanction during the 6 month period.

A ban lasts for 6 months for associations (modification can be requested) and 12 months for private persons.